

MAISHA ZAMBIA TRADING

COMPANY PROFILE

Integrated Services. Sustainable Solutions.

ABOUT US

Maisha Zambia Trading is a trusted partner with over a decade of experience in delivering integrated soft services that enable businesses, institutions, and communities to thrive. Built on the principles of quality, reliability, and innovation, we provide end-to-end solutions that create safe, efficient, and welcoming environments wherever we operate. Drawing on our extensive industry expertise, we proudly serve diverse sectors such as mining, corporate, construction, with tailored solutions that include:

- ▶ **Catering** (Industrial, Remote Site, Institutional, Outdoor & Event)
- ▶ **Camp Management**
- ▶ **Engineering, Construction & Design of Accommodations**
- ▶ **Foodstuff Trading & Water Deliveries**
- ▶ **Cleaning** (Facilities, Office, and Warehouse)
- ▶ **Laundry Services**
- ▶ **Landscaping**
- ▶ **Pest Control**
- ▶ **Waste Management**
- ▶ **Staff Transport**

We recognize every client's unique needs and deliver cost-effective, compliant, and high-quality solutions by combining local expertise with international standards. Our mission is to simplify operations, whether managing a remote site or enhancing a corporate facility, by meeting your needs and exceeding your expectations, so you can focus on your core business.





VISION

We aim to be Southern Africa's leading integrated soft services provider, delivering trusted and sustainable solutions. Rooted in transparency and ESG principles, we create value for clients, communities, and the environment.



MISSION

Our mission is to deliver integrated soft service solutions with excellence, innovation, and sustainability, creating lasting value for clients and communities.



VALUES

- **Client Excellence** – Delivering solutions that exceed expectations.
- **Sustainability** – Driving ESG impact for people and planet.
- **Innovation** – Smart, efficient, and technology-driven services.
- **Integrity** – Building trust through transparency and ethics.
- **Empowered Teams** – Skilled people delivering safe, reliable results.

SERVICES

At Maisha Zambia Trading, we deliver a full suite of Integrated Soft Services designed to simplify operations, improve efficiency, and create safe, welcoming environments. Safety is at the core of everything we do, we protect our employees, our clients, and the communities where we operate by upholding the highest health, safety, and compliance standards.

We are equally committed to Environmental, Social, and Governance

(ESG) principles, embedding sustainability into our daily operations. From eco-friendly pest control and responsible waste management to supporting local farmers and empowering our workforce, our services are designed to create value that lasts, for businesses, communities, and the environment. Our solutions are flexible, scalable, and tailored to meet the needs of industries including mining, healthcare, education, construction, and corporate institutions.



CATERING SERVICES

At Maisha Zambia Trading, catering is more than just serving meals — it's about creating safe, nutritious, and efficient food solutions that fuel productivity and well-being across industries. Whether at a remote mine site, a busy hospital, or a corporate event, our catering services are tailored to client needs with a focus on **QUALITY, SAFETY,** and **CONSISTENCY.**

Our catering services include:

- **Industrial Canteen Catering** – Large-scale meal programs designed for factories, plants, and industrial sites, ensuring balanced nutrition for high-performance workforces.
- **Remote Site Catering** – Logistics-driven catering solutions for off-grid and hard-to-reach locations, with reliable supply chains and consistent quality.
- **Institutional Catering** – Customised meal services for schools, hospitals, and corporate institutions, meeting dietary requirements, budgets, and health standards.
- **Outdoor & Event Catering** – Professional food and beverage services for conferences, launches, weddings, private functions, and social events of any size.

Providing end-to-end canteen management with fresh, hot, and nutritious meals tailored to diverse dietary and cultural needs, we ensure strict adherence to HACCP and food safety standards while enhancing employee wellness through value-added bakery, snack, and beverage solutions.



CAMP MANAGEMENT

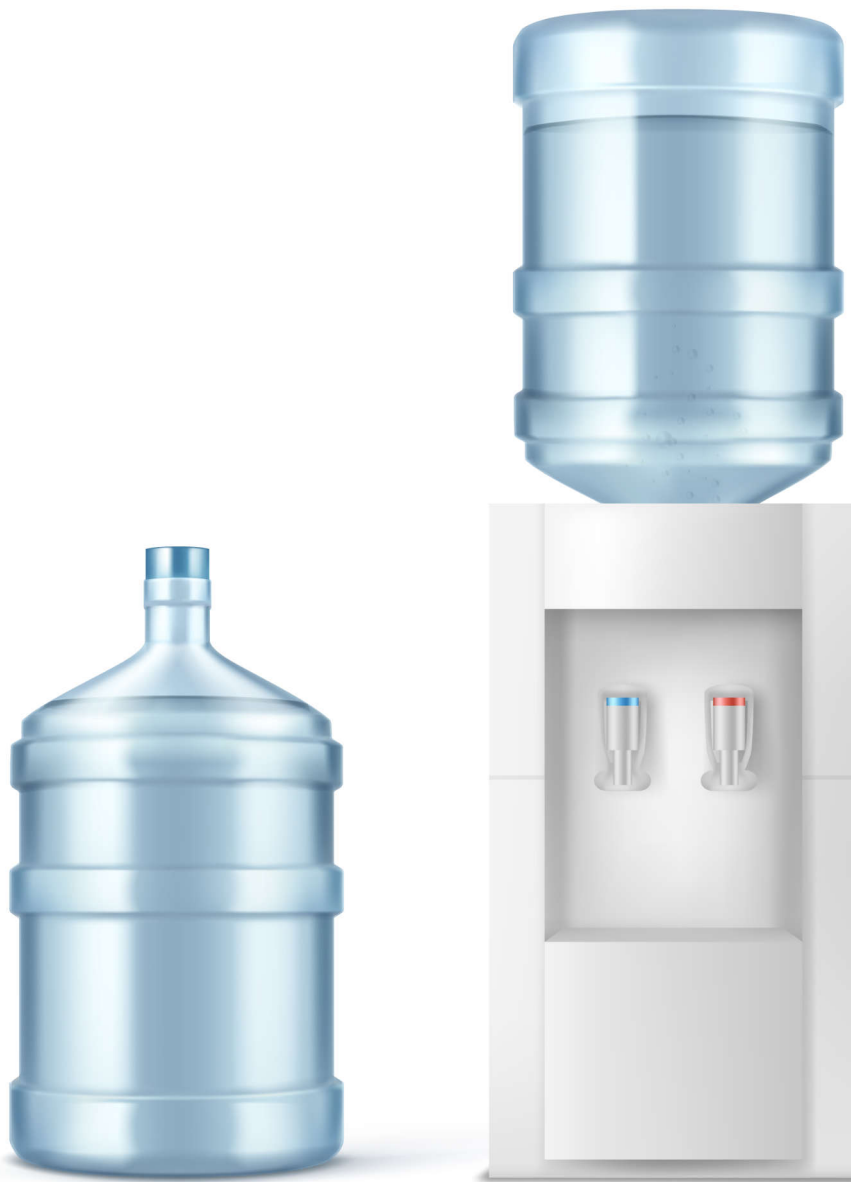
We provide comprehensive camp management solutions that ensure comfort, safety, and efficiency for remote sites and industrial operations. Our integrated approach allows clients to focus on their core business while we handle the essentials of daily living and workplace support.

Our camp management services include:

- **Catering** – Nutritious, customized meal programs that keep teams energized and productive.
- **Pest Control** – Eco-friendly prevention and control to maintain safe and hygienic living conditions.
- **Housekeeping** – Daily cleaning and upkeep of living and working spaces.
- **Cleaning** – Professional sanitation of offices, common areas, and site facilities.
- **Grounds & Gardens** – Landscaping, lawn care, and environmental maintenance to create pleasant surroundings.
- **Facilities Management** – End-to-end management of camp infrastructure, utilities, and support services.
- **Laundry Services** – Reliable cleaning of uniforms, linens, and personal clothing.
- **Recreational Facilities** – Setup and management of leisure spaces to support workforce morale and well-being.
- **Snack Shop / Retail** – Convenient access to everyday essentials and refreshments.
- **Waste Management** – Collection, recycling, and safe disposal of camp-generated waste.
- **Sewer Pond Management** – Safe, efficient, and environmentally responsible handling of sewage and wastewater systems.

We ensure a reliable supply chain of high-quality food products to support catering and client operations.





FOODSTUFF TRADING & WATER DELIVERIES

Our foodstuff trading services include:

- ▶ **Bulk Procurement**
Sourcing fresh produce, dry goods, and frozen supplies.
- ▶ **Quality Assurance**
Strict supplier audits and food safety inspections.
- ▶ **Cost-Efficient Sourcing**
Competitive bulk pricing for maximum value.
- ▶ **Cold Chain Logistics**
Delivery systems that preserve freshness.
- ▶ **Local Partnerships**
Supporting smallholder farmers and local businesses.
- ▶ **Cost-Efficient Sourcing**
Competitive bulk pricing for maximum value.

CLEANING SERVICES

Maisha Zambia Trading delivers professional cleaning solutions designed to keep workplaces safe, hygienic, and welcoming. We understand that cleanliness directly impacts health, productivity, and client confidence, which is why we tailor our services to meet the unique needs of each environment — from offices to warehouses and industrial facilities.

Our cleaning services include:

- **Facilities Cleaning** – End-to-end cleaning solutions for industrial plants, workshops, and large commercial facilities, maintaining compliance with safety and hygiene standards.
- **Office Cleaning** – Daily cleaning, deep cleaning, and sanitation of office spaces to ensure professional, healthy, and motivating work environments.
- **Warehouse Cleaning** – Specialized cleaning for high-traffic storage and distribution areas, including dust control, spill management, and sanitation of sensitive zones
- **Sanitation & Hygiene** – Restroom and washroom maintenance, sanitization of high-touch areas, and disinfection programs tailored to client requirements.
- **Deep Cleaning** – Periodic intensive cleaning of carpets, upholstery, walls, and flooring for long-lasting freshness and improved air quality.
- **Ground Maintenance Support** – Cleaning of common outdoor spaces, pathways, and shared client facilities for a neat and professional appearance.
- **Custom Cleaning Programs** – Flexible schedules and solutions designed to fit client operations, whether for daily upkeep, seasonal deep cleans, or one-off projects.

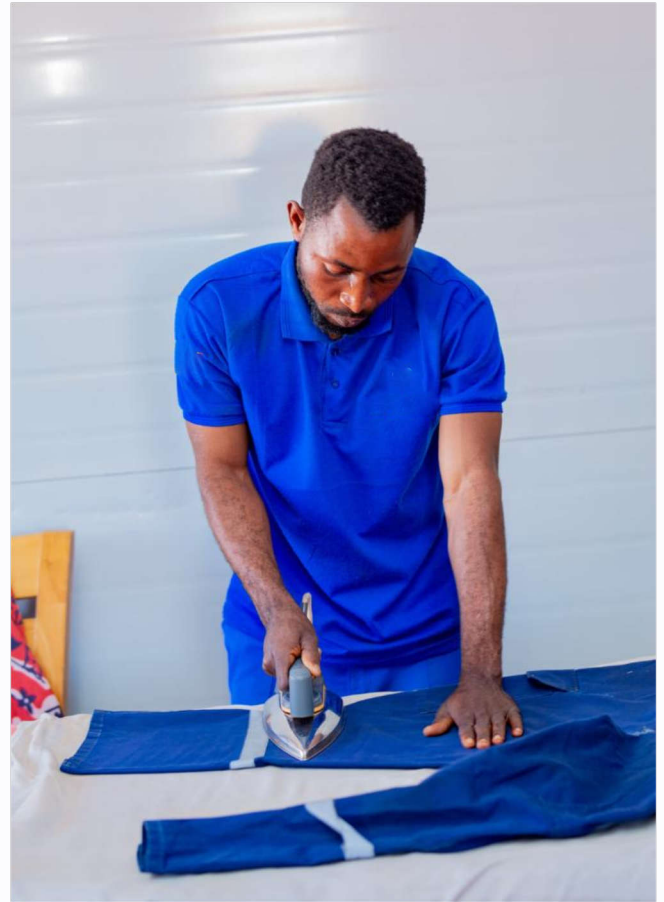


LAUNDRY SERVICES

We deliver professional laundry solutions designed for hygiene, durability, and convenience.

Our laundry services include:

- **Industrial Laundry** – Large-scale cleaning of uniforms, overalls, and PPE.
- **Linen Services** – Bedding and linen care for hospitals, hotels, and camps.
- **Delicate Fabric Care** – Specialized processes for sensitive garments.
- **Hygiene & Disinfection** – Compliance with health and safety requirements.
- **Pickup & Delivery** – Efficient collection and return services.



PEST CONTROL

We provide eco-friendly pest management solutions that protect people, property, and the environment.

Pest control services include:

- **Rodent Control** – Safe prevention and elimination programs.
- **Insect Control** – Targeted treatments for cockroaches, flies, ants, and mosquitoes.
- **Termite Protection** – Preventive and corrective solutions for structures and camps.
- **Eco-Safe Chemicals** – Environmentally responsible products and methods.

- **Preventive Programs** – Routine inspections and proactive control.
- **Regulatory Compliance** – Meeting all industry health and safety standards.



GROUND MAINTENANCE

We provide comprehensive grounds and garden maintenance solutions that ensure outdoor spaces are safe, functional, and visually appealing. Whether for corporate offices, industrial facilities, or remote camps, our services enhance the environment while supporting sustainability and employee well-being.

Ground maintenance services include:

- **Landscaping & Design** – Creating and maintaining green spaces that reflect client standards and improve aesthetics.
- **Lawn Care & Turf Management** – Regular mowing, trimming, and treatment to keep grounds healthy and professional.
- **Tree & Shrub Maintenance** – Pruning, planting, and removal to maintain safety and appearance.
- **Seasonal Services** – Leaf clearing, planting cycles, and seasonal upkeep tailored to each site.
- **Irrigation Systems** – Installation, monitoring, and repair of watering systems to ensure efficiency and sustainability.
- **Environmental Care** – Use of eco-friendly methods and recycling of green waste in line with ESG goals.
- **Safety & Compliance** – Maintaining clear pathways, signage areas, and outdoor facilities to support occupational safety.

Waste management services include:

WASTE MANAGEMENT

We deliver sustainable waste management solutions that align with ESG goals and ensure regulatory compliance.

- **General Waste Collection** – Daily collection and safe disposal of non-hazardous waste.
- **Hazardous Waste Disposal** – Specialized handling of industrial and medical waste
- **Recycling Initiatives** – Programs to recover, reuse, and reduce waste volumes.
- **On-Site Waste Solutions** – Tailored systems for camps and industrial facilities.
- **Environmental Compliance** – Alignment with ESG and sustainability standards.
- **Reporting & Auditing** – Waste tracking and reports to support client ESG targets.



Our Team



We believe our greatest strength is our people. Every individual, from frontline staff to executive leadership, plays a crucial role in delivering the quality, reliability, and excellence our clients trust us for. Our culture is founded on teamwork, respect, and shared responsibility, where every contribution is valued and makes a difference. We nurture an environment that inspires collaboration, innovation, and continuous learning, ensuring our employees feel empowered and supported in their roles.

By valuing and investing in our teams, we build a motivated, safety-conscious workforce passionate about creating safe, efficient, and sustainable environments for our clients. With dedication and professionalism, our people go beyond meeting expectations to shaping a better tomorrow. At Maisha, we are more than just a workforce, we are one united team, committed to purpose and excellence.

**“Meeting your needs
exceeding your expectations”**

CORPORATE SOCIAL RESPONSIBILITY (CSR)

At Maisha Zambia Trading, we believe that true success goes beyond business performance, it is also measured by the positive impact we make in the communities we serve. Our CSR initiatives are designed to empower people, protect the environment, and create sustainable value for future generations.



1. Community Involvement

We are committed to building sustainable partnerships with local communities around our projects. By listening, engaging, and responding to community needs, we design initiatives that promote growth, resilience, and long-term benefits.

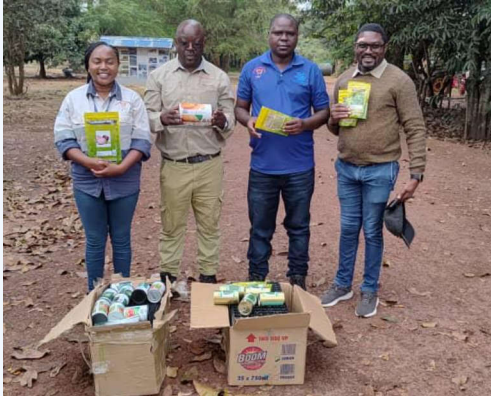
- **Sustainable Farming Support** – Training farmers in eco-friendly and productive agricultural practices.
- **Educational Support** – Sponsorship of school initiatives, literacy programs, and vocational training.
- **Health & Nutrition Awareness** – Community wellness campaigns that encourage healthier lifestyles and food security.

2. Small Business & Local Supplier Support

We believe in strengthening local economies by sourcing responsibly and empowering small businesses.

- Over **70%** of our fresh produce is sourced from local smallholder farmers and suppliers.
- We provide mentorship and training to build supplier capacity and improve quality standards.
- We promote fair trade practices and long-term partnerships that create stability for small businesses.





3. Environmental Responsibility

Our CSR programs focus on reducing our environmental footprint and promoting sustainability.

- Apply eco-friendly methods in pest control and cleaning.
- Implement waste recycling and segregation systems on client sites.
- Develop and maintain green spaces in facilities, offices, and camps.

Lasting Impact

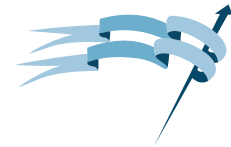
Through our CSR initiatives, Maisha Zambia Trading is not just delivering services - we are Investing in People, Communities, and the Planet. By aligning with ESG principles and setting measurable goals, we hold ourselves accountable to creating impact that is inclusive, ethical, and sustainable.





OUR CLIENTS





MAISHA ZAMBIA TRADING

Integrated Services. Sustainable Solutions

Empowering Operations Across Africa

With over a decade of experience, delivering sustainable and cost-effective soft services from Catering and Camp management to Cleaning, Landscaping, and Waste Management — tailored to your business needs.





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